#### **Release Number**

The current Release Number for this product is: 2.0.60920.0

### **System Requirements**

Hardware	Minimum Requirements	Recommended Requirements
CPU	x64 architecture-based computer. Intel Itanium family IA64 processor are not supported.	x64 architecture-based computer. Intel Itanium family IA64 processor are not supported.
Memory	2GB	4GB
Disk Space	350 MB	500MB
Screen Resolution	1024 x 768 pixels	1152 x 864 or higher
Software	Minimum Requirements	
Operating Systems	<ul> <li>Windows Server 2003 R2 x64 (including all service pack levels).</li> <li>Windows Server 2008 x64 (including all service pack levels).</li> <li>Windows Server 2008 R2 x64 (including all service pack levels).</li> <li>Windows Server 2012.</li> <li>Windows Server 2012 R2.</li> <li>Windows Server 2016.</li> <li>Windows Small Business Server 2008.</li> <li>Windows Small Business Server 2011.</li> </ul>	
Exchange Server	Microsoft Exchange Server 2007 SP1 Rollup 5 and above. Microsoft Exchange Server 2010 RTM and above. Microsoft Exchange Server 2013 RTM and above. Microsoft Exchange Server 2016 RTM and above.	
Exchange Server Roles	Microsoft Exchange Hub Transport Server (2007 & 2010). Microsoft Exchange Mailbox Server (2013 & 2016).	
Microsoft .Net Framework	Microsoft .Net Framework 2.0. (included in .Net 3.5)	

### Downloading

Please refer to the following link on the Exclaimer website: http://www.exclaimer.com/downloads/image-analyzer/default.aspx

### Installing

Download the 'Image Analyzer 2.1' installation file 'setup.exe' and run on the Microsoft Exchange Hub Transport Server and/or Exchange Client Access Server (Exchange 2013 & 2016). An MSI is available from support by contacting <u>support@exclaimer.com</u>.

### Uninstalling

Uninstall can be achieved via the 'setup.exe' or MSI for the currently installed version of 'Image Analyzer' or via 'Add/Remove Programs' in Windows Server 2003 or 'Programs and Features' in Windows Server 2008 and above.

The configuration files are located in the following folder and will not be removed as part of the uninstall process:

Operating System	Minimum Requirements
Windows Server 2003 R2 x64	\Documents and Settings\All Users\Application Data\Exclaimer Ltd\Image Analyzer
Windows Server 2008 x64 Windows Server 2008 R2 x64 Windows Small Business Server 2008 Windows Small Business Server 2011 Windows Server 2012 Windows Server 2012 R2 Windows Server 2016	\ProgramData\Exclaimer Ltd\Image Analyzer

The uninstall process will not lose any of your configuration or settings. However as a backup precaution you may wish to export your configuration.

## **Export Steps**

- 1. Open the Exclaimer Console.
- 2. Select the 'Exclaimer' node.
- 3. Open the 'Action' menu.
- 4. Select 'Export Configuration...'
- 5. Select a location and filename for the export.
- 6. Press Save.

This will export all your settings including all your templates and licensing data.

# Upgrading

Upgrading can be achieved by following the steps above to uninstall the current version and then install the new version. You may optionally stop the Microsoft Exchange Transport service once Exclaimer Image Analyzer has been uninstalled to prevent message delivery without images being analyzed. The installation of a new version of Exclaimer Image Analyzer will start the Microsoft Exchange Transport service.

## **Fixed Issues**

• Licensing and code signing updates.